APPENDIX A: DATA INTEGRITY QUESTIONNAIRE

This checklist will provide users with an idea of how well their sensitive information is being protected and the actions that need to be taken to better protect their sensitive information.

COMPONENT	QUESTION	YES	NO
GSM Network	Do you send sensitive information over mobile networks?		
	Is there a negative impact if an unauthorized user reads the SMS messages sent and received?		
	Are the call history, SMS history and contact information on SIM cards stored for long periods of time on the mobile phone?		
	Do you only have one SIM card available for use?		
Mobile Network Operator	Did you provide your real and full name when buying your SIM card(s)?		
	Has your program been negatively affected by the government disrupting mobile services in the past?		
Mobile phones	Have you inserted an SD card from an unknown or untrusted person into the handset?		
	Have you lost information stored on your SIM card?		
	Has your mobile been damaged by water, dust or fire?		
	Is your handset not locked with a strong 8-digit PIN or password?		
	Do you access the Internet with your mobile phone?		
Computer Hardware	Is the room where the FrontlineSMS hardware located open at all times?		
	If the FrontlineSMS computer is damaged, will you lose all the program information?		
	Could food, water and dust damage the computer?		
	Are paper copies of sensitive information easily accessible?		
Computer Software	Is the operating system and software not licensed or up to date?		
	Do you not currently run anti-virus software on the computer?		
	Do users share accounts to access the FrontlineSMS computer and application?		
	If backups are performed, are the backup files stored in a folder that every user can access?		
	Does your email service use HTTP?		
Human Participation	Does each user have the same access rights when the log onto the computer?		
	Are all messages received by end users entered into the system without any checks if information is real or not?		
	Are users able to send SMS messages using the FrontlineSMS platform without being tracked?		