## Continued Questionnaire for Positive Respondents

|  |  |
| --- | --- |
| Interviewer: |  |
| Questionnaire #: |  |
| Location: |  |
| Comments: |  |

### Section 1: General Information

|  |  |  |  |
| --- | --- | --- | --- |
| **#** | **Question** | **Code** | **Answer** |
| **I would first like to ask you some general questions about you.** |
| 101 | How old are you? | # |  |
| 102 |  | Gender (M/F) |  |
| 103 | What neighborhood do you live in? | See codesheet |  |
| 104 | What is the highest level of education you have completed? | 1. None
2. Primary
3. Prepatory
4. Secondary
5. Technical / Trade
6. College
7. University
8. Post graduate
 |  |
| 105 | Do you have internet access in your home? | Y/N |  |
| 106 | Can you access the internet on your telephone? | Y/N |  |
| 107 | Before the protests, were you involved with any politically active organizations such as trade unions, political parties or social charities? | 1. None
2. Trade Unions
3. Political Parties
4. Social Charities
5. Social Movements
6. Other
 |  |

### Section 2: Media Use

|  |  |  |  |
| --- | --- | --- | --- |
| **#** | **Question** | **Code** | **Answer** |
| **I am now going to ask you questions about if and how you used several specific media during the protests.**  |
| 200 | Text Messages |
| 201 | Do you use SMS? | *Y/N* |  |
| 202 | Did you use SMS to send or receive information about the Jan 25 protests during the protests? | 1. No (skip to 211)
2. Occasionally
3. Regularly
 |  |
| 204-a | How many times did you receive relevant information about the protests via SMS? | 1. 1-20
2. 20-50
3. 50-100
4. 100-1000
5. more than 1000
 |  |
| 204-b | How many times did you send information about the protests via SMS? |  |
| 205-a | What type of relevant information did you receive via SMS?(select all that apply) | 1. None
2. News and Updates
3. Coordination
4. Documentation like pictures & videos
5. Opinions or Slogans
6. Jokes
7. Other
 |  |
| 205-b | What type of information did you send through via SMS?(select all that apply) |  |
| 207 | How reliable did you find the information sent by SMS during the Jan 25 protests, on a scale of 1-4?(select only one) | 1. Not reliable
2. Fairly reliable
3. Reliable
4. Very reliable
 |  |
| 208 | Why did you use text messages to communicate about the protests?(select all that apply) | 1. Easy to use
2. Content seems reliable
3. Number of users
4. Amount of information
5. Other media not available
6. Other
 |  |
| 209-a | Did you forward text messages or share via SMS through conversation, text messaging, or the internet?(select all that apply) | 1. No (skip to 211)
2. Forwarded SMS
3. Conversation
4. Another SMS
5. The Internet
 |  |
| 209-b | What type of information from text messages did you pass on via …(see answer, 209-a)?(select all that apply) | 1. News
2. Coordination
3. Documentation
4. Opinions & Slogans
5. Jokes
 |  |
| 209-c | Why did you pass this on via ... (see answer, 209-a)?(select all that apply) | 1. Forwarding SMS not possible
2. Easy access
3. To reach larger audiences
4. To reach different audiences
5. Other
 |  |
| 210 | Speaking on the Telephone (mobile or landline) |
| 211 | Do you make phone calls? | *Y/N* |  |
| 212 | Did you use phone calls to send or receive information about the Jan 25 protests during the protests? | 1. No (skip to 221)
2. Occasionally
3. Often
 |  |
| 214-c | How many times did you receive relevant information about the protests on the phone? | 1. 0-20
2. 20-50
3. 50-100
4. 100-1000
5. more than 1000
 |  |
| 215-c | What type of relevant information did you learn and share in phone calls?(select all that apply) | 1. None
2. News and Updates
3. Coordination
4. Documentation like pictures & videos
5. Opinions or Slogans
6. Jokes
7. Other
 |  |
| 217 | How reliable did you find the information from phone calls during the Jan 25 protests, on a scale of 1-4?(select only one) | 1. Not reliable
2. Fairly reliable
3. Reliable
4. Very reliable
 |  |
| 218 | Why did you use the phone to communicate about the protests?(select all that apply) | 1. Easy to use
2. Content seems reliable
3. Number of users
4. Amount of information
5. Other media not available
6. Other
 |  |
| 219-a | Did you share what you learned from phone calls through calling others, other conversation, text messaging, or the internet?(select all that apply) | 1. No (skip to 221)
2. Called others
3. Live conversation
4. Text message
5. The Internet
 |  |
| 219-b | What type of information from phone calls did you pass on via ... (see answer, 219-a)? | 1. News
2. Coordination
3. Documentation
4. Opinions or Slogans
5. Jokes
6. Other
 |  |
| 219-c | Why did you pass this on via ... (see answer, 219-a)?(select all that apply) | 1. Calling was not possible
2. Easy access
3. To reach larger audiences
4. To reach different audiences
5. Other
 |  |
| 220 | Satellite TV |
| 221 | Do you watch Satellite TV? | *Y/N* |  |
| 222 | Did you get useful information about the Jan 25 protests from Satellite TV during the protests? | 1. No (skip to 231)
2. Occasionally
3. Often
 |  |
| 225-a | What type of relevant information did you receive from Satellite TV?(select all that apply) | 1. None
2. News and Updates
3. Coordination
4. Documentation like pic’s & videos
5. Opinions or Slogans
6. Jokes
7. Other
 |  |
| 227 | How reliable did you find the information on Satellite TV during the Jan 25 protests, on a scale of 1-4?(select one only) | 1. Not reliable
2. Fairly reliable
3. Reliable
4. Very reliable
 |  |
| 228 | Why did you watch Satellite TV for information on the protests?(select all that apply) | 1. Easy to use
2. Content seems reliable
3. Number of users
4. Amount of information
5. Other media not available
6. Other
 |  |
| 229-a | Did you share what you learned on Satellite through conversation, text messaging, or the internet?(select all that apply) | 1. No (skip to 231)
2. Phone
3. Conversation
4. Text message
5. The Internet
 |  |
| 229-b | What type of information from Satellite TV did you pass on via… (see answer, 229-a)?(select all that apply) | 1. News
2. Coordination
3. Documentation
4. Opinions & Slogans
5. Jokes
6. Other
 |  |
| 229-c | Why did you pass this on via…(see answer, 229-a)?(select all that apply) | 1. Easy access
2. To reach larger audiences
3. To reach different audiences
4. Other
 |  |
| 230 | Radio |
| 231 | Do you listen to the Radio? | *Y/N* |  |
| 232 | Did you get useful information about the Jan 25 protests from Radio during the protests? | 1. No (skip to 241)
2. Occasionally
3. Often
 |  |
| 237 | How reliable did you find the information on the Radio during the Jan 25 protests, on a scale of 1-4?(select only one) | 1. Not reliable
2. Fairly reliable
3. Reliable
4. Very reliable
 |  |
| 238 | Why did you listen to the radio for information about the protests?(select all that apply) | 1. Easy to use
2. Content seems reliable
3. Number of users
4. Amount of information
5. Other media not available
6. Other
 |  |
| 239-a | Did you share what you learned on the Radio through conversation, text messaging, or the internet?(select all that apply) | 1. No (skip to 241)
2. Phone
3. Conversation
4. Text messages
5. The Internet
 |  |
| 239-b | What type of information from the Radio did you pass on via…(see answer, 239-a)?(select all that apply) | 1. News
2. Coordination
3. Documentation
4. Opinions & Slogans
5. Jokes
6. Other
 |  |
| 239-c | Why did you pass this on via…(see answer, 239-a)?(select all that apply) | 1. Easy access
2. To reach larger audiences
3. To reach different audiences
4. Other
 |  |
| 240 | Newspapers or other Printed Political Writing |
| 241 | Do you read Newspapers or Printed Political Writing? | Y/N |  |
| 242 | Did you use get useful information about the Jan 25 protests from Newspapers or Political Writing during the protests? | 1. No (skip to 251)
2. Occasionally
3. Often
 |  |
| 247 | How reliable did you find the information in Newspapers or Political Writing during the Jan 25 protests, on a scale of 1-4?(select only one) | 1. Not reliable
2. Fairly reliable
3. Reliable

Very reliable |  |
| 248 | Why did you read newspapers or other printed material about the protests?(select all that apply) | 1. Easy to use
2. Content seems reliable
3. Number of users
4. Amount of information
5. Other media not available
6. Other
 |  |
| 249-a | Did you share what you learned from Newspapers or Political Writing through conversation, text messaging, or the internet?(select all that apply) | 1. No (skip to 251)
2. Phone
3. Live communication
4. The Internet
 |  |
| 249-b | What type of information from Newspapers or Political Writing did you pass on via…(see answer, 249-a)?(select all that apply) | 1. News
2. Coordination
3. Documentation
4. Opinions & Slogans
5. Jokes
6. Others
 |  |
| 249-c | Why did you pass this on via…(see answer, 249-a)?(select all that apply) | 1. Don’t know
2. Easy access
3. To reach larger audiences
4. To reach different audiences
5. Other
 |  |
| 250 | Twitter |
| 251 | Do you use Twitter? | *Y/N*  |  |
| 252 | Did you use Twitter to send or receive relevant information about the Jan 25 protests during the protests? | 1. No *(skip to question 261)*
2. Occasionally
3. Regularly
 |  |
| 253 | How often did you use Twitter before the Jan 25 protests? | 1. Not at all
2. Occasionally
3. Regularly
 |  |
| 254-a | How many times did you receive relevant information about the protests on Twitter? | 1. 0-20
2. 20-50
3. 50-100
4. 100-1000
5. more than 1000
 |  |
| 254-b | How many times did you send information about the protests on Twitter? |  |
| 255-a | What type of relevant information did you receive on Twitter?(select all that apply) | 1. None
2. News and Updates
3. Coordination
4. Documentation like pic’s & videos
5. Opinions or Slogans
6. Jokes
7. Other
 |  |
| 255-b | What type of information did you send through on Twitter(select all that apply) |  |
| 256 | How did you find the most relevant information on Twitter related to the January 25 protests?(select only one) | 1. Twitter feed (people you follow
2. Search/Hashtags
3. Direct Message
 |  |
| 257 | Generally, how reliable did you find the information on Twitter during the Jan 25 protests, on a scale of 1-4?(select one only) | 1. Not reliable
2. Fairly reliable
3. Reliable
4. Very reliable
 |  |
| 258 | Why did you use Twitter for information about the protests? | 1. Easy to use
2. Content seems reliable
3. Number of users
4. Amount of information
5. Other media not available
6. Other
 |  |
| 259-a | Did you share what you learned on Twitter through retweeting, conversation, text messaging, or the internet? (*Select all that apply.* | 1. No (skip to question 261)
2. Retweeting
3. Conversation
4. Text message
5. The Internet
6. Other
 |  |
| 259-b | What type of information from Twitter did you pass on via ... (see answer, 259-a)? (select all that apply) | 1. News
2. Coordination
3. Documentation
4. Opinions or Slogans
5. Jokes
6. Other
 |  |
| 259-c | Why did you pass this on via (see answer, 259-a) *Please tick all that apply.* | 1. Retweeting was not possible
2. Easy access
3. To reach larger audiences
4. To reach different audiences
5. Other
 |  |
| 260 | Facebook |
| 261 | Do you use Facebook? | *Y/N* |  |
| 262 | Did you use Facebook to send or receive information about the Jan 25 protests during the protests? | 1. No (skip to 271)
2. Occasionally
3. Often
 |  |
| 264-c | How many times did you use Facebook to access and share information about the protests? | 1. 1-20
2. 20-50
3. 50-100
4. 100-1000
5. More than 1000
 |  |
| 265-c | What kind of protest-related information did you access and share on Facebook? (select all that apply) | 1. None
2. News and Updates
3. Coordination
4. Documentation like pic’s & videos
5. Opinions or Slogans
6. Jokes
7. Other
 |  |
| 266 | How did you find the most relevant information on Facebook related to the January 25 protests?(select only one) | 1. Newsfeed / Wall
2. Messages
3. Groups
4. Other
 |  |
| 267 | Generally, how reliable did you find the information on Facebook during the Jan 25 protests, on a scale of 1-4?(select only one) | 1. Not reliable
2. Fairly reliable
3. Reliable
4. Very reliable
 |  |
| 268 | Why did you use Facebook for information about the protests?(select all that apply) | 1. Easy to use
2. Content seems reliable
3. The number of users
4. The amount of information
5. Other media not available
6. Other
 |  |
| 269-a | Did you share what you learned on Facebook on with others on Facebook, or through conversation, text messaging, or other internet?(select all that apply) | 1. No (skip to 271)
2. Facebook
3. Conversation
4. Text message
5. Other Internet
 |  |
| 269-b | What type of information from Facebook did you pass on via …(see answer, 269-a)?(select all that apply) | 1. News
2. Coordination
3. Documentation
4. Opinions or Slogans
5. Jokes
6. Other
 |  |
| 269-c | Why did you pass this information on via ... (see answer, 269-a)?(select all that apply) | 1. Sharing on Facebook was not possible
2. Easy access
3. To reach larger audiences
4. To reach different audiences
5. Other
 |  |
| 270 | Blogs |
| 271 | Do you read or write blogposts?  | 1. No
2. Read
3. Read and Write
 |  |
| 272 | Did you get useful information about the Jan 25 protests from blogs or write blogposts during the protests? | 1. No (skip to 281)
2. Occasionally
3. Often
 |  |
| 277 | How reliable did you find blogposts during the Jan 25 protests, on a scale of 1-4?(select only one) | 1. Not reliable
2. Fairly reliable
3. Reliable
4. Very reliable
 |  |
| 278 | Why did you use blogs for information about the protests?(select all that apply) | 1. Easy to use
2. Content seems reliable
3. Number of users
4. Amount of information
5. Other media not available
6. Other
 |  |
| 279-a | Did you share what you learned on blogs on your own blog, through conversation, text messaging, or the internet?(select all that apply) | 1. No (skip to 281)
2. Blogging
3. Conversation
4. Text message
5. The Internet
 |  |
| 279-b | What type of information from blogs did you pass on via ... (see answer, 279-a)?(select all that apply) | 1. News
2. Coordination
3. Documentation
4. Opinions or Slogans
5. Jokes
 |  |
| 279-c | Why did you pass this information on via ... (see answer, 279-a)?(select all that apply) | 1. Blogging was not possible
2. Easy access
3. To reach larger audiences
4. To reach different audiences
5. Other
 |  |
| 280 | Email |
| 281 | Do you use E-mail? | *Y/N* |  |
| 282 | Did you use E-mail to send or receive information about the Jan 25 protests during the protests? | 1. No (skip to 291)
2. Occasionally
3. Often
 |  |
| 287 | How reliable did you find the information on E-mail during the Jan 25 protests, on a scale of 1-4?(select only one) | 1. Not reliable
2. Fairly reliable
3. Reliable
4. Very reliable
 |  |
| 288 | Why did you use E-mail for information about the protests?(select all that apply) | 1. Easy to use
2. Content seems reliable
3. Number of users
4. Amount of information
5. Other media not available
6. Other
 |  |
| 289-a | Did you share what you learned on E-mail through E-mail, or through conversation, text messaging, or the internet?(select all that apply) | 1. No (skip to 291)
2. Emailing
3. Conversation
4. Text message
5. The Internet
 |  |
| 289-b | What type of information from E-mails did you pass on via … (see answer, 289-a)?(select all that apply) | 1. News
2. Coordination
3. Documentation
4. Opinions or Slogans

Jokes |  |
| 289-c | Why did you pass this information on via ... (see answer, 289-a)?(select all that apply) | 1. Sending on Email was not possible
2. Easy access
3. To reach larger audiences
4. To reach different audiences
5. Other
 |  |
| 290 | Face-to-face communication, signs or graffiti (Live communication) |
| 292 | Did you use live communication to send or receive information about the Jan 25 protests during the protests? | 1. No (skip to 300)
2. Occasionally
3. Often
 |  |
| 294-c | How many times did you use Facebook to access and share information about the protests? | 1. 1-20
2. 20-50
3. 50-100
4. 100-1000
5. More than 1000
 |  |
| 295-c | What type of relevant information did you learn and share through live communication? | 1. News and Updates
2. Coordination
3. Documentation like pictures& videos
4. Opinions or Slogans
5. Jokes
6. Others
 |  |
| 296 | How did you receive the most relevant information regarding the protests?(select only one) | 1. Friends and family
2. People you know
3. Strangers
4. Signs and Graffiti
 |  |
| 297 | How reliable did you find the information from live communication during the Jan 25 protests, on a scale of 1-4?(select only one) | 1. Not reliable
2. Fairly reliable
3. Reliable
4. Very reliable
 |  |
| 298 | Why did you talk to people, read signs or graffiti to get information about the protests?(select all that apply) | 1. Easy to use
2. Content seems reliable
3. Number of users
4. Amount of information
5. Other media not available
6. Other
 |  |
| 299-a | Did you share what you learned through live communication in other conversations, text messaging, or the internet?(select all that apply) | 1. No
2. Other Conversation
3. Text message
4. The Internet
 |  |
| 299-b | What type of information from live communication did you pass on via…(see answer, 294)?(select all that apply) | 1. News
2. Coordination
3. Documentation
4. Opinions or Slogans
5. Jokes
6. Other
 |  |
| 299-c | Why did you pass this information on via…(see answer, 294)?(select all that apply) | 1. Easy access
2. To reach larger audiences
3. To reach different audiences
4. Other
 |  |

### Section 3: Documentation

|  |  |  |  |
| --- | --- | --- | --- |
| **#** | **Question** | **Code** | **Answer** |
| **I would now like to ask about documentation of the protests, such as pictures or videos produced by protesters.** |
| 301 | Did you produce any pictures or videos and if so, how did you distribute them? | 1. Telephone
2. Sat TV
3. Print
4. Live
5. Other
6. Twitter
7. Facebook
8. Blogs
9. Email
10. SMS
 |  |
| 302 | Did you view any pictures or videos produced by protesters, and if so, on what media did you view them? |  |

### Section 4: Media Comparison

|  |
| --- |
| **I would now like to ask you to rank the media we have discussed in terms of importance, usefulness and usage. You can see the media listed on this sheet.** |
| **#** | **Question** | **Code** | **Answer** |
| *NOTE:**Mark the top 3 media by placing a 3, 2, or 1 in that media’s column, whereby 3 is the highest rating (most important).*  | **Twitter** | **Facebook** | **Email** | **Text Messages** | **Telephone** | **Satellite TV** | **Radio** | **Newspapers / PrintedPolitical Writing** | **Face to Face** | **Documentation material (regardless of platform)** |
| 401 | Which 3 of the media we discussed were most important to you during the Jan 25 protests, in order? |  |  |  |  |  |  |  |  |  |  |
| 402 | Which 3 media were the most informative? |  |  |  |  |  |  |  |  |  |  |
| 403 | Which 3 media did you use the most to send and receive information during the protests? |  |  |  |  |  |  |  |  |  |  |
| 404 | On which 3 media did you receive information that most motivated you to participate in the protests? |  |  |  |  |  |  |  |  |  |  |
| For 405 & 406, mark all appropriate columns, do NOT rank. |
| 405 | Did you receive information through any of these media that discouraged you from participatingin the protests, and if so, which?(leave blank if answer is no) |  |  |  |  |  |  |  |  |  |  |
| 406 | Through which media did you first hear about the January 25th protests? |  |  |  |  |  |  |  |  |  |  |

### Section 5: Information Blockages

|  |  |  |  |
| --- | --- | --- | --- |
| **#** | **Question** | **Code** | **Answer** |
| **I would now like to ask if information blockages during the protests were a serious problem for you, and what kind of media you used more as a consequence.** |
| **Media:** 1. Proxy IPS
2. Twitter
3. Facebook
4. Blogs
5. Email
6. Chat / Skype
7. Text Messages
 | 1. Phones
2. Satellite TV
3. Radio
4. Print Material
5. Face-to-face
6. Online Video
7. Other
 |
| **500** | **Blocking of Social Media Websites such as Twitter, Facebook, Bambuzer or others.** |
| 501 | Was the blocking of social media websites a problem for you during the protests? |  |
| 502 | What media did you use more due to social media blocking? |  |
| **510** | **Internet network shut down** |
| 511 | Was the internet shutdown a serious problem for you during the protests?  |  |
| 512 | What media did you use more due to the internet shutdown? |  |
| **520** | **Text message network shut down** |
| 521 | Was the sms network shutdown a serious problem for you during the protests? |  |
| 522 | What media did you use more due to the network shutdown? |  |
| **530** | **Mobile phone network shut down** |
| 531 | Was the blocking of mobile phone networks a serious problem for you during the protests? |  |
| 532 | What media did you use more due to the network shutdown? |  |
| **540** | **Jamming of satellite TV signals** |
| 541 | Was the jamming of satellite TV signals a serious problem for you during the protests?  |  |
| 542 | What media did you use more due to the jamming of satellite TV signals? |  |
| **550** | **Curfew and threats of violence as an information blockage** |
| 551 | Were the curfew and threats of violence a serious problem for your ability to communicate during the protests? |  |
| 5 52 | What media did you use more of due to the curfew and threats of physical violence? |  |

### Section 6: Engagement

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| --- |
|  |
| # | Question | Code | Answer |
| 601 | When did you first participate in the Jan 25 protests? | 1. Don’t remember
2. 1st day of protests (Jan 25th)
3. 2nd day
4. 3rd day, etc
5. 4th day
6. other
 |  |
| 602 | Was this the first time you participated in a demonstration? | Y/N |  |