

TechScape
Methodology and Draft Survey Text

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TechScape is a global research project, leveraging multiple partnerships to gather empirical data on how civil society uses, anticipates technology and their work. TechScape will collect data over a two year period, drawing empirical data from a sample of 2-4,000 civil society organizations, distributed multiple dependent and independent variables.

In the fall of 2012, the engine room will run modular pilots for a limited number of transnational networks.

PLATFORM, CODEBOOK, AND DATA ENTRY:

This survey will be deployed on a cloud-based data collection platform with built-in branch logic and guidance on questions. The data will be entered directly into the platform by Field Researchers based on desk research, on consultation with local experts, and during interviews with civil society organizations.

ADDITIONAL DOCUMENTATION INCLUDES:

- [Project website](#) and [FAQ page](#)—describing the global research project
- [Call for Engagement](#)—describing modular assessments for civil society networks
- [TechScape Module Concept Note](#) —outlining methodologies for data collection and assessment of network modules
- [Handbook for Country Teams](#) (modules)
- Analytical Tool for Selecting Samples (modules)
- [Field Researcher Guidelines \(DRAFT\)](#)

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ASSESSMENT QUESTIONS

1. FIELD RESEARCHER INFORMATION

1.1.1. ID Code

This code will be supplied to the Field Researcher.

1.1.2. Comments

Free text field

2. CONTEXTUAL INFORMATION

2.1. Desk Questions

This section contains both objective and subjective data, which may be collected by the Field Researcher through desk research, without contacting the organization being surveyed, and will be identical for all organizations in the same total operational area¹.

2.1.1. In what urban area is the organization based?

- a Select code from list

2.1.2. In what geographical area does the organization operate?

- a Select code from list, if appropriate code does not exist, enter the area to receive a code.

2.1.3. What is the organization's primary issue area?

- a Select code from list, if appropriate code does not exist, enter the area to receive a code.

2.1.4. Total Operational Area

- a Select code from list, as determined by questions 2.1.1-3.

2.1.5. What are the country's most recent rankings on the following indices?

| | | Rank (best/worst), Don'tKnow/NoData | Year |
|------|------------------------------------|--|------|
| HDI | Human Development Index | (1/0) | |
| IHDI | Inequality Adjusted HDI Value | (1/0) | |
| GII | Gender Inequality Index | (1/0) | |
| MDI | Multi-Dimensional Poverty Index | (1/0) | |
| GII | Global Integrity Index | (100/0) | |
| PFI | Press Freedom Index (RSF) | (-10/354) | |
| CPI | Corruption Perception Index | (10/0) | |
| CSI | Civil Society Index | | |
| | Structure | (100/0) | |

¹ total operational area refers to the organization's issue area, in addition to the geographic area in which the organization operates, and the urban area in which it is based.

| | | | |
|--|-------------------|---------|--|
| | Space/environment | (100/0) | |
| | Values | (100/0) | |
| | Impact | (100/0) | |

2.1.6. How does economic development in the urban area where the organization is based compare to the economic development in the country as a whole?

- a The urban area is significantly more economically developed than most other parts of the country
- b The urban area is among the more economically developed parts of the country
- c The urban area's economic development is representative of the country as a whole
- d The urban area is among the less economically developed parts of the country
- e The urban area is significantly less economically developed than most other parts of the country
- f Don't know

2.1.7. How does human development in the urban area where the organization is based compare to the human development in the country as a whole?

- a The urban area enjoys significantly greater human development than most other parts of the country
- b The urban area is among the parts of the country that enjoy greater human development
- c The urban area's human development is representative of the country as a whole
- d The urban area is among the parts of the country that enjoy less human development
- e The urban area enjoys significantly less human development than most other parts of the country
- f Don't know

2.1.8. How does economic development in areas where the organization operates compare to economic development in the country as a whole?

- a The area is significantly more economically developed than most other parts of the country
- b The area is among the more economically developed parts of the country
- c The area's economic development is representative of the country as a whole
- d The area is among the less economically developed parts of the country
- e The area is significantly less economically developed than most other parts of the country
- f Don't know

2.1.9. How does human development in the area where the organization operates compare to human development in the country as a whole?

- a The area enjoys significantly greater human development than most other parts of the country
- b The area is among the parts of the country that enjoy greater human development
- c The area's human development is representative of the country as a whole
- d The area is among the parts of the country that enjoy less human development
- e The area enjoys significantly less human development than most other parts of the country
- f Don't know

2.1.10. What is the population density per square kilometer² of the urban area where the organization is based?

- a (numeric field)
- b Don't know

2.1.11. What is population density per square kilometer of the urban area where the organization operates?

- a (numeric field) / source (free text field)
- b Don't know

2.2. Expertise-dependent questions

This section includes both objective and expert opinion data, which may be collected through desk research, but may also require direct contact with either the organization being surveyed or an expert on civil society in the organization's total operational area, depending on the expertise of the Field Researcher (see Field Researcher Guidelines).

2.2.1. How widely used are the following media?

| | Nationally | Specifically within the organization's total operational area | |
|--------------------------------------|--|---|---|
| | Numerical Field / No Data / Don't know (radio buttons) | Source (free text) | Estimate if no hard data is available: a) Significantly higher than national average, b) somewhat higher than national average, c) approximately the same as nat av., d) somewhat less than nat. av., e) significantly less than nat. av., f) don't know. |
| Daily Newspapers per 100 people | | | |
| Fixed broadband internet subscribers | | | |
| Internet subscribers | | | |
| Telephone lines | | | |
| Mobile Cellular Subscriptions | | | |
| Radio | | | |
| Social Media subscribers | | | |
| Internet | | | |
| Internet at home | | | |
| Mobile Internet | | | |

2.2.2. How common are the below?

| | Very common, general knowledge | Happens occasionally and is documented | Is sometimes rumored or alleged, but not confirmed | Does not happen to my knowledge | Don't know |
|--|--------------------------------|--|--|---------------------------------|------------|
| The government lawfully intercepts information | | | | | |

| | | | | | |
|--|--|--|--|--|--|
| communicated by civil society or private persons | | | | | |
| The government lawfully confiscates equipment because of the information it contains | | | | | |
| Government, public officials, non-state actors, police or security forces use technology to identify and target individuals for arrest or violence | | | | | |
| Government, public officials, non-state actors, police or security forces use technology to attack the reputations of individuals or organizations | | | | | |

2.2.3. How competent are government, public officials, non-state actors, police or security forces in using technology to target to identify individuals for arrest or violence? (select the highest level of competence for any actor)

-
- a Very competent, this is done regularly and effectively
 - b Somewhat competent, there are regular attempts, with varying degrees of success
 - c Not very competent, though attempted this rarely succeeds
 - d Not at all competent, this regularly attempted and consistently fails
 - e This is never attempted
 - f Don't know

2.2.4. How competent are government, public officials, non-state actors, police or security forces in using technology to monitor and gather information on the activities of civil society? (select the highest level of competence for any actor)

-
- a Very competent, this is done regularly and effectively
 - b Somewhat competent, there are regular attempts, with varying degrees of success
 - c Not very competent, though attempted this rarely succeeds
 - d Not at all competent, this regularly attempted and consistently fails
 - e This is never attempted
 - f Don't know

2.2.5. How competent are government, public officials, non-state actors, police or security forces in using technology to attack the reputations of individuals or organizations? (select the highest level of competence for any actor)

-
- a Very competent, this is done regularly and effectively
 - b Somewhat competent, there are regular attempts, with varying degrees of success
 - c Not very competent, though attempted this rarely succeeds
 - d Not at all competent, this regularly attempted and consistently fails
 - e This is never attempted
 - f Don't know

3. ORGANIZATIONAL INFORMATION

This data must be collected directly from an appropriate representative of the organization being surveyed, according to the Field Research Guidelines.

3.1. Organizational Characteristics

3.1.1. Is the organization registered or nationally accredited as a civil society organization? (SKIP)

- a Yes
- b Yes, but not as the actual type of organization
- c No, registered as a private business
- d No, not registered at all
- e Don't know

3.1.2. Why is the organization not registered/accredited for the type of work it does?

- a Financial obstacles
- b Political obstacles
- c There is no agency/procedure for registering
- d Registration would create risks for the organization
- e No need
- f Other (free text field)
- g Don't know

3.1.3. If the organization is not registered/accredited, is there a hierarchy for decision-making in your institution/movement?

- a Yes
- b No
- c Don't know

3.1.4. Does the organization have dedicated office space?

- a Yes
- b No
- c Don't know

3.1.5. What kind of funding does the registration receive? (select all that apply)

- a National private funding
- b National public funding
- c International private funding
- d International public funding
- e Revenue from services
- f Other (free text field)
- g Don't know

3.1.6. What is the organization's working language? (select all that apply)

- a English
- b Spanish
- c Arabic
- d French
- e Russian
- f Other (free text field)
- g Don't know

3.1.7. What other languages are used by the organization?

- a English
- b Spanish
- c Arabic
- d French

- e Russian
- f Other (free text field)
- g Other (free text field)
- h Other (free text field)
- i Other (free text field)
- j Other (free text field)
- k Don't know

3.1.8. What languages are used by the organization's beneficiaries?

- a English
- b Spanish
- c Arabic
- d French
- e Russian
- f Other (free text field)
- g Other (free text field)
- h Other (free text field)
- i Other (free text field)
- j Other (free text field)
- k Don't know

3.1.9. How many paid, full-time staff does the organization employ?

- a More than 50
- b More than 30
- c More than 15
- d More than 10
- e More than 5
- f 5 or less
- g Don't know

3.1.10. How many paid, part-time staff does the organization employ?

- a More than 50
- b More than 30
- c More than 15
- d More than 10
- e More than 5
- f 5 or less
- g Don't know

3.1.11. How many volunteers/interns does the organization employ on a regular basis?

- a More than 50
- b More than 30
- c More than 15
- d More than 10
- e More than 5
- f 5 or less
- g Don't know

3.1.12. How many international consultants has the organization hired in the last 2 years?

- a More than 15
- b More than 5
- c 5 or less

d Don't know

3.1.13. Does the organization have a staff member responsible for working with technology?

- a Yes, more than one
- b Yes, one
- c No, but there is someone (a consultant or colleague) who helps the organization with technology.
- d No
- e Don't know

3.1.14. How much of your organization's communication with stakeholders/community takes place on the internet?

- a All, we never convene our members in person
- b A significant amount, we do not often meet in person
- c Some
- d Not much, we send out newsletters and emails, but mostly work in person
- e Not at all, we do not communicate online
- f Don't know

3.1.15. Does the organization have members? (skip)

- a Yes
- b No
- c Not really members, but ... (free text)
- d Don't know

3.1.16. How does the organization communicate with its members? (select all that apply)

- a Print media
- b Television
- c Radio
- d SMS
- e Telephone
- f Emails
- g Blogs & Websites
- h Word of Mouth
- i Don't know

3.1.17. Does the organization use any tools to maintain information about its members? (select all that apply)

- a Paper lists
- b Mobile phone contact lists
- c Email contact lists
- d Spreadsheets
- e CRM
- f Other (free text)
- g Don't know

3.1.18. What is the organization's geographical mandate? (use free text field if answer is not that where the organization is based)

- a International

- b Regional (free text field)
- c National (free text field)
- d Regional (subnational) (free text field)
- e Local (free text field)
- f No Mandate
- g Don't know

3.1.19. How many projects is the organization currently managing?

- a More than 15
- b More than 5
- c 5 or less
- d 0
- e Don't know

3.1.20. How much of the organization's annual budget is currently allocated to programmatic work?

- a More than 80%
- b More than 50%
- c Less than 50%
- d Don't know

3.1.21. What are the organization's issue areas? (select all that apply)

- a Human Rights
- b Transparency
- c Public Service Delivery
- d Health
- e Free Media and Information
- f Climate Issues
- g Gender Issues
- h Poverty Alleviation
- i Community Building
- j Peace promotion
- k Agricultural Development
- l Entrepreneurship
- m Water, Sanitation
- n Transportation
- o Disaster Relief
- p Other (free text field)
- q No Specific Mandate
- r Don't know

3.1.22. What are the organization's primary strategic objectives? (rank top 3)

- a To raise awareness in the organization's issue area
- b To impact policy
- c To improve service delivery
- d To change specific legislative or administrative governance structures
- e To provide citizens with greater voice in public affairs and deliberations
- f To expose corruption or malfeasance
- g Other (free text field)
- h Other (free text field)

3.2. Network Position

3.2.1. Does the organization advocate in global policy fora?

- a Yes
- b No
- c Don't know

3.2.2. Does the organization regularly communicate with international partners, peers or communities via the internet?

- a Yes
- b No
- c Don't know

3.2.3. Rank the importance of each of the following digital media for maintaining connectivity with actors in other locations?

(Very important – Somewhat important – Not very important – Not at all important – Don't know)

- a Email
- b Newsletters
- c Blogs and discussion fora
- d Dedicated, closed online communities
- e Social media (including Facebook, Twitter and others)
- f Other (free text field)

3.2.4. Do staff members of the organization travel regularly outside of your country?
(SKIP)

- a More than once a month
- b More than twice a year
- c At least once a year
- d Occasionally
- e Not at all
- f Don't know

3.2.5. What does the organization do when traveling internationally? (rank the top 3)

- a Run programs
- b Participate in events
- c Run trainings
- d Receive trainings
- e Fundraise
- f Other (free text field)
- g Don't know

3.2.6. Does the organization interact with intergovernmental bodies? (select all that apply)

- a Yes, global intergovernmental bodies
- b Yes, regional intergovernmental bodies
- c No

3.2.7. Has the organization successfully lobbied local/national policy makers in the last 1 year?

- a Yes, regularly and effectively
- b Yes, once or a few times
- c Tried, but have not been successful
- d Our organization does not lobby policy makers
- e Don't know

3.2.8. Does the organization regularly convene other national or local civil society organizations?

- a Yes
- b No
- c Don't know

3.3. Organizational Activity

3.3.1. What traditional media does this organization use in its work?

- a Appearances or editorials in print, radio or television
- b Paid advertising
- c Self-produced print media
- d Self-produced radio programming
- e Self-produced television programming
- f None

3.3.2. Does this organization use the Internet in its work?

- a Yes
- b No (**SKIP**)

3.3.3. How does this organization use the Internet in its work? (select all that apply)

- a Maintains a website or email newsletter
- b Maintains a blog or discussion fora
- c Engages in other online activity
- d Don't know

3.3.4. Does the organization have a domain name or brand identity that is used for all online communications?

- a Yes
- b No
- c Doesn't communicate online
- d Don't know

3.3.5. How many computers does the organization supply to staff?

- a Several staff members have more than one computer
- b The organization has at least one extra computer
- c Each staff member has a computer
- d Some staff members do not have or use computers
- e Staff must share computer(s)
- f Don't know

3.3.6. What kind of digital or mobile media tools does this organization use in its work? (select all that apply)

- a Email
- b Websites
- c Maintains social media account(s)
- d Engages in online discussions and interactions on external sites
- e Maintains interactive websites
- f Paid software (like Microsoft Office or Basecamp) to manage the organization or projects
- g Free branded platforms (like Google apps) to manage the organization or projects
- h Digital or mobile tools to collect data or evidence
- i Digital or mobile tools to deliver services

- j Mass communications to mobile phones
- k Security software (anti-virus, circumvention tools)
- l Other (free text field)
- m Don't know
- n None (**SKIP**)

3.3.7. Why does the organization use digital and mobile media tools? (select all that apply)

- a To save time
- b To save money
- c To reach more stakeholders nationally
- d To be more visible nationally
- e To be more visible internationally
- f To access better information
- g No reason
- h Don't know

3.3.8. What area the direct goals for using digital and mobile media tools? (select all that apply)

- a To raise awareness in the organization's issue area
- b To impact policy
- c To improve service delivery
- d To change specific legislative or administrative governance structures
- e To provide citizens with greater voice in public affairs and deliberations
- f To expose corruption or malfeasance
- g Other (free text field)
- h Other (free text field)
- i None
- j Don't know

3.3.9. How many projects are currently active in the organization that rely on technology?

- a (free text field)

3.3.10. How many of the organization's staff currently use technology on a daily basis?

- a All or almost all
- b Some
- c Not many
- d None or almost none
- e Don't know

3.3.11. How much of the organization's currently annual budget is dedicated to supporting the use of technology?

- a All or almost all
- b Some
- c Not many
- d None or almost none
- e Don't know

3.3.12. How many staff members does the organization currently have working on digital security issues?

- a More than 4
- b 1 or more

- c 0
- d Don't know

3.3.13. Is the use of traditional media, such as radio, print media, or television important for this organization's work?

- a Yes
- b No

3.3.14. Has this organization used digital media in innovative or creative ways other than how it was intended or is commonly used, and if so, how?

- a Yes [free text field]
- b No

3.4. Lessons Learned

3.4.1. What types of activities and approaches have been the most effective for achieving the organization's strategic objectives in the past?

- a (free text field)
- b (free text field)
- c (free text field)

3.4.2. Based on each of the answers above the field researcher should enter the following information (this question will appear on the platform three times).

- a Did this activity involve the use of technology to collect information from stakeholders?
 - i Yes, through surveys
 - ii Yes, through online reporting
 - iii Yes, through online discussions
 - iv Yes, other (free text field)
 - v No
- b Did this activity involve the use of technology to directly deliver services?
 - i Yes, financial services
 - ii Yes, health services
 - iii Yes, other (free text field)
 - iv No
- c Did this activity involve the use of technology to raise funding or collect resources?
 - i Yes, micro-grants
 - ii Yes, other (free text field)
 - iii No
- d Did real time communication play a significant role in this activity, and if not, would it have made a difference? (free text field)
- e Did international awareness play a significant role in this activity, and if not, would it have made a difference? (free text field)
- f Did credible evidence or documentation play a significant role in this activity, and if not, would it have made a difference? (free text field)
- g Did you document this activity, and how did you use this documentation (emails to legislatures, broadcast on television, community hearings, etc)? (free text field)

3.4.3. What are the main obstacles preventing the organization from fully achieving its strategic objectives? (list as many as 3)

- a (free text field)
- b (free text field)

c (free text field)

3.4.4. Has the organization been interested in attempting any of the following activities that use technology? (SKIP)

| | No (check) | Yes, and adopted (check) | Yes, but did not adopt. Reason a) Capacities of staff b) Contextual factors such as ICT infrastructure c) Contextual factors such as the technical literacy and media use of stake-holders and beneficiaries d) Financial constraints e) Government repression f) Strategic constraints g) Other (free text field) h) No reason i) Don't know |
|--|---------------|--------------------------------|--|
| (New or enhanced) website | | | |
| Citizen reporting | | | |
| Online mapping | | | |
| Text messaging campaigns | | | |
| Online transparency and accountability initiatives | | | |
| Digital or mobile financial service delivery | | | |
| Other (free text field) | | | |
| None | | | |

3.4.1. Has the organization adopted any technological tools in the last 2 years? (fill out up to 3 examples)

| Tool (free text field) | Why did you adopt the tool (free text field) | What was most challenging about adopting the tool (free text field) |
|---------------------------|--|---|
| | | |
| | | |
| | | |

3.4.1. Has the organization been frustrated by using, or been unable to achieve the desired results in using any technological tools in the last 2 years? (fill out up to 3 examples)

| Tool (free text field) | Objective for using the tool (free text field) | What was the problem (free text field) |
|---------------------------|---|---|
| | | |
| | | |
| | | |

| | | |
|--|--|--|
| | | |
| | | |

3.5. Self Assessment

3.5.1. Which of the below would most help the organization to reach its goals and fulfill its mandate? (rank the top 3)

-
- a Better hardware
 - b More hardware
 - c Better software
 - d More software
 - e Better strategies
 - f Stronger skills and capacities within the organization
 - g More funding
 - h Other (free text field)
 - i None
 - j Don't know

3.5.2. Is the organization's technological literacy concentrated in a relatively small number of staff?

-
- a Yes, in a single staff member
 - b Yes, in 2-3 staff
 - c Yes, in a handful of staff, but a minority compared to the size of the organization
 - d No
 - e Don't know

3.5.3. How would you characterize this organization's technical literacy, in terms of being able to understand and engage with digital tools and digital media?

| | Very literate | Somewhat literate | Not very literate | Not at all literate | N/A | Don't know |
|--|--|---|--|---|--|------------|
| | familiar with and able to use a wide number of digital tools and media | familiar with some digital tools and media, but know of many that I am not comfortable with | able to use some basic digital tools and media, like email and Google, but am unfamiliar with other tools and media that are referred to by others | not able to use basic digital tools and media | There is no need to use digital tools or media | |
| The organization generally (select one) | | | | | | |
| The organization's most technically competent staff (select one) | | | | | | |

3.5.4. How would you characterize this organization's technical literacy compared to other organizations working with your constituents or in your issue areas?

- a More literate than this organization's peers
- b About as literate as this organization's peers
- c Less literate than this organization's peers
- d Don't know

3.5.5. How important do you believe that technology is for the organization's advocacy?

- a Very important
- b Somewhat important
- c Not very important
- d Not important at all
- e Don't know

3.5.6. How important do you believe that technology is for the organization's administration and coordination?

- a Very important
- b Somewhat important
- c Not very important
- d Not important at all
- e Don't know

3.5.7. Are you familiar with any of the below examples of communities or resources for digital advocacy?

| | Have heard of | Am familiar with | Have Used |
|-----------------|---------------|------------------|-----------|
| New Tactics | | | |
| Global Voices | | | |
| IFEX | | | |
| TechSoup Global | | | |
| Tactical Tech | | | |

3.5.8. Are there any other communities for digital advocacy you are familiar with?

- a (free text field)

3.5.9. With which of the above communities would you most like to engage with and why? (rank top three)

- a Use list from question above, free text field for each to describe why

3.5.10. What kinds hardware upgrades would most help the organization?

- a Rank the top 3
 - i Desktop or laptop computers
 - ii Mobile phones
 - iii Networking hardware
 - iv Video equipment
 - v Other (free text field)
- b None
- c Don't know

3.5.11. What kinds software would most help the organization?

- a Rank the top four 4
 - i Project management software

- ii Budgeting software
- iii Data management software
- iv Visualization/design software
- v Communications software
- vi Circumvention software
- vii Anti-virus software
- viii Other (free text field)
- b None
- c Don't know

3.5.12. In what areas would the organization most benefit from better strategies?
(select maximum 4)

- a Outreach and awareness raising
- b Security, avoiding surveillance
- c Organizational development, fundraising
- d Staff/organizational/program management
- e Measuring programmatic success
- f Other (free text field)

3.5.13. What kind of support would most help the organization in these areas?

- a Rank the top four 4
 - i Face-to-face training in your organization's location
 - ii Face-to-face, off-site training
 - iii Online training
 - iv Guides and resources
 - v Online communities
 - vi Access to events and gatherings
 - vii Funding
 - viii Other (free text field)
- b None
- c Don't know

3.5.14. What kinds of skills and capacities would be most useful for the organization?

- a Rank the top four 4
 - i Website building/design
 - ii Video production
 - iii Mapping
 - iv Network management
 - v Digital security
 - vi Database construction and design
 - vii Coding/highly technical skills
 - viii System administration
 - ix General familiarity with relevant technologies
 - x Specific platform (free text field)
 - xi Other (free text field)
- b None
- c Don't know

3.5.15. Is it important for the organization to develop its capacity to use technology?

- a Yes
- b No
- c Don't know

3.5.16. What kinds of resources would be most useful for developing those capacities?
(select maximum 4)

- a Rank the top four 4
 - i Face-to-face training in your organization's location
 - ii Face-to-face, off-site training
 - iii Online training
 - iv Guides and resources
 - v Online communities
 - vi Access to events and gatherings
 - vii Funding
 - viii Other (free text field)
- b None
- c Don't know

3.5.17. What would you say would be the most strategic areas in which the organization could improve its technological capacities in order to make its work more effective and efficient?

- a Free text field
- b None

3.5.18. What are the main obstacles preventing the organization adopting additional technology in its work?

- a Capacities of staff
- b Contextual factors such as ICT infrastructure
- c Contextual factors such as the technical literacy and media use of stake-holders and beneficiaries
- d Financial constraints
- e Government repression
- f Strategic constraints
- g Other (free text field)
- h Don't know

3.5.19. What factors are limiting the impact of technology the organization already uses?

- a None, no technology used
- b Capacities of staff
- c Contextual factors such as ICT infrastructure
- d Contextual factors such as the technical literacy and media use of stake-holders and beneficiaries
- e Financial constraints
- f Hardware/software components
- g Other (free text field)
- h Don't know

3.5.20. How would the organization like to use technology in its work (give examples of programmes, activities, or management functions) and what would this require (funding, skills development, hardware, etc)?

- a (free text field)

3.6. Capacities

3.6.1. In which areas has the organization looked online for guidance in using tech, and did the organization find that guidance? (select all that apply)

| | Yes: found guidance: yes/no (radio button) |
|---|---|
| Awareness raising | |
| Collecting evidence | |
| Supporting interaction between stakeholders | |
| Video or other media production | |
| Website design/management | |
| Digital security | |
| Administration/project management | |
| Other | |

3.6.2. How much staff time has the organization devoted to strengthening digital security in the last year?

- a Select the greatest
- i More than one staff member's full time equivalent for 6 weeks.
 - ii More than one staff member's full time equivalent for 2 weeks.
 - iii Some, but I don't know how much
 - iv None
- b Don't know

3.6.3. How much money has the organization devoted to strengthening digital security in the last year?

- a Select the greatest
- i More than 20% of our annual working budget.
 - ii More than 5% of our annual working budget
 - iii Some, but I don't know how much
 - iv None
- b Don't know

3.6.4. In what language are the online resources you access to support your work? (select all that apply)

- a English
- b Spanish
- c Arabic
- d French
- e Russian
- f Other (free text field)

3.6.5. Does this organization have specific plans to increase their capacity to use technology in their work?

- a Through a local training
- b Through a training in another country
- c Through online training
- d Through activities that target the capacities of all staff
- e By purchasing equipment or hardware
- f By hiring consultants
- g By devoting staff time to independent learning
- h By participating in international events
- i By searching online
- j No, it does not
- k Don't know

3.6.6. How has this organization previously worked to increase their capacity to use technology in their work? (select all that apply)

- a Through a local training
- b Through a training in another country
- c Through online training
- d Through activities that target the capacities of all staff
- e By purchasing equipment or hardware
- f By hiring consultants
- g By devoting staff time to independent learning
- h By participating in international events
- i By searching online
- j No, it has not
- k Don't know

3.6.7. Have these efforts to increase capacity targeted specific staff members in the organization?

- a Has targeted leaders
- b Has targeted specific program staff
- c Has targeted specific administrative staff
- d Has targeted all staff
- e Other (free text field)
- f Don't know

3.6.8. Has turnaround in staff members been a problem for retaining technical capacity in your organization?

- a Yes
- b No
- c Don't know

3.6.9. What international support is the organization currently able to access to support its use of technology in advocacy?

- a Remote strategic support, guidance and/or training from international experts
- b On-site strategic support, guidance and/or training from international experts
- c Software
- d Hardware
- e Funding
- f Publicity
- g Other (free text field)
- h Don't know

3.6.10. What international support is the organization currently able to access to defend against digital security threats?

- a Remote strategic support, guidance and/or training from international experts
- b On-site strategic support, guidance and/or training from international experts
- c Software
- d Hardware
- e Funding
- f Publicity
- g Other (free text field)
- h Don't know

3.7. Threats

3.7.1. Do you feel that the organization is digitally secure? (select all that apply)

- a Yes
- b No, my organization is vulnerable to surveillance
- c No, my organization is vulnerable to hacking and attacks such as DDOS attacks
- d No, my organization is vulnerable to being targeted for physical violence on the basis of digital activity
- e No, my organization is vulnerable to other digital security threats (free text field)
- f Does not apply, there are no digital security threats in the context in which my organization works

3.7.2. How would you characterize the organization's digital security compared to other organizations working with your constituents or in your issue areas?

- a More secure than this organization's peers
- b About as secure as this organization's peers
- c Less secure than this organization's peers
- d Don't know

3.7.3. What do you feel are the most immediate and serious digital threats to the organization? (rank the top 3)

- a Surveillance
- b Hacking, DDOS and other attacks
- c Physical violence on the basis of digital activity
- d Data loss
- e None (**SKIP**)
- f Other (free text field)

3.7.4. Do you feel that these threats place the physical security of your staff in danger?

- a Yes
- b No
- c Don't know

3.7.5. Do you feel that these threats place the physical security of your stakeholders in danger?

- a Yes
- b No
- c Don't know

3.7.6. In the last six months, have you or any of your civil society peers experienced any of the following? (select all that apply)

- a Intimidation or threats of violence by public officials, police or security forces
- b Intimidation or threats of violence by private or non-state actors
- c Threats of arrest or detention
- d Threats of torture
- e Confiscation of equipment
- f Threats to administrative standing, such as stripping individuals of professional accreditation or organizations of licenses
- g Threats to reputation, such as slander or libel
- h None
- i Don't know

3.7.7. Do you feel that any of the following inhibit your organizations work? (select all that apply)

- a Intimidation or threats of violence by public officials, police or security forces
- b Intimidation or threats of violence by private or non-state actors
- c Threats of arrest, detention or torture
- d Confiscation of equipment
- e Threats to administrative standing, such as stripping individuals of professional accreditation or organizations of licenses
- f Threats to reputation, such as slander or libel
- g None
- h Don't know

3.7.8. How has the organization responded to threats?

- a Addressed the issue in the press/online
- b Told other organizations about the incident
- c Contacted the authorities
- d Trained staff to prevent and mitigate such threats in the future
- e Requested help from other organizations
- f Invested in hardware
- g Raised funds
- h Other (free text field)
- i There have been no threats
- j Has not responded
- k Don't know

3.7.9. How is the organization prepared to respond to physical threats and attacks?

- a Staff have been trained
- b There are specific plans in place for specific situations
- c Equipment and/or supplies have been made ready
- d Other (free text field)
- e No
- f Don't know

3.7.10. How is the organization prepared to respond to digital threats and attacks?

- a Staff have been trained
- b There are specific plans in place for specific situations
- c Equipment and/or supplies have been made ready
- d Other (free text field)
- e No
- f Don't know

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| | | |
|---------|---|----|
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| | |
|--|----|
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