

## Continued Questionnaire for Positive Respondents

Interviewer:	
Questionnaire #:	
Location:	
Comments:	

### Section 1: General Information

#	Question	Code	Answer
<b>I would first like to ask you some general questions about you.</b>			
101	How old are you?	#	
102		Gender (M/F)	
103	What neighborhood do you live in?	See codesheet	
104	What is the highest level of education you have completed?	0. None 1. Primary 2. Preparatory 3. Secondary 4. Technical / Trade 5. College 6. University 7. Post graduate	
105	Do you have internet access in your home?	Y/N	
106	Can you access the internet on your telephone?	Y/N	
107	Before the protests, were you involved with any politically active organizations such as trade unions, political parties or social charities?	0. None 1. Trade Unions 2. Political Parties 3. Social Charities 4. Social Movements 5. Other	

### Section 2: Media Use

#	Question	Code	Answer
<b>I am now going to ask you questions about if and how you used several specific media during the protests.</b>			
200	Text Messages		
201	Do you use SMS?	Y/N	
202	Did you use SMS to send or receive information about the Jan 25 protests during the protests?	0. No (skip to 211) 1. Occasionally	

		2. Regularly	
204-a	How many times did you receive relevant information about the protests via SMS?	1. 1-20	
204-b	How many times did you send information about the protests via SMS?	2. 20-50 3. 50-100 4. 100-1000 5. more than 1000	
205-a	What type of relevant information did you receive via SMS? (select all that apply)	0. None 1. News and Updates 2. Coordination 3. Documentation like pictures & videos	
205-b	What type of information did you send through via SMS? (select all that apply)	4. Opinions or Slogans 5. Jokes 6. Other	
207	How reliable did you find the information sent by SMS during the Jan 25 protests, on a scale of 1-4? (select only one)	1. Not reliable 2. Fairly reliable 3. Reliable 4. Very reliable	
208	Why did you use text messages to communicate about the protests? (select all that apply)	1. Easy to use 1. Content seems reliable 2. Number of users 5. Amount of information 6. Other media not available 7. Other	
209-a	Did you forward text messages or share via SMS through conversation, text messaging, or the internet? (select all that apply)	0. No (skip to 211) 1. Forwarded SMS 2. Conversation 3. Another SMS 4. The Internet	
209-b	What type of information from text messages did you pass on via ...(see answer, 209-a)? (select all that apply)	1. News 2. Coordination 3. Documentation 4. Opinions & Slogans 5. Jokes	
209-c	Why did you pass this on via ... (see answer, 209-a)? (select all that apply)	1. Forwarding SMS not possible 2. Easy access 3. To reach larger audiences 4. To reach different audiences 5. Other	
210	Speaking on the Telephone (mobile or landline)		
211	Do you make phone calls?	Y/N	
212	Did you use phone calls to send or receive information about the Jan 25 protests during the protests?	0. No (skip to 221) 1. Occasionally 2. Often	

214-c	How many times did you receive relevant information about the protests on the phone?	<ol style="list-style-type: none"> <li>1. 0-20</li> <li>2. 20-50</li> <li>3. 50-100</li> <li>4. 100-1000</li> <li>5. more than 1000</li> </ol>	
215-c	What type of relevant information did you learn and share in phone calls? (select all that apply)	<ol style="list-style-type: none"> <li>0. None</li> <li>1. News and Updates</li> <li>2. Coordination</li> <li>3. Documentation like pictures &amp; videos</li> <li>4. Opinions or Slogans</li> <li>5. Jokes</li> <li>6. Other</li> </ol>	
217	How reliable did you find the information from phone calls during the Jan 25 protests, on a scale of 1-4? (select only one)	<ol style="list-style-type: none"> <li>1. Not reliable</li> <li>2. Fairly reliable</li> <li>3. Reliable</li> <li>4. Very reliable</li> </ol>	
218	Why did you use the phone to communicate about the protests? (select all that apply)	<ol style="list-style-type: none"> <li>1. Easy to use</li> <li>2. Content seems reliable</li> <li>3. Number of users</li> <li>4. Amount of information</li> <li>5. Other media not available</li> <li>6. Other</li> </ol>	
219-a	Did you share what you learned from phone calls through calling others, other conversation, text messaging, or the internet? (select all that apply)	<ol style="list-style-type: none"> <li>0. No (skip to 221)</li> <li>1. Called others</li> <li>2. Live conversation</li> <li>3. Text message</li> <li>4. The Internet</li> </ol>	
219-b	What type of information from phone calls did you pass on via ... (see answer, 219-a)?	<ol style="list-style-type: none"> <li>1. News</li> <li>2. Coordination</li> <li>3. Documentation</li> <li>4. Opinions or Slogans</li> <li>5. Jokes</li> <li>6. Other</li> </ol>	
219-c	Why did you pass this on via ... (see answer, 219-a)? (select all that apply)	<ol style="list-style-type: none"> <li>1. Calling was not possible</li> <li>2. Easy access</li> <li>3. To reach larger audiences</li> <li>4. To reach different audiences</li> <li>5. Other</li> </ol>	
220	Satellite TV		
221	Do you watch Satellite TV?	Y/N	
222	Did you get useful information about the Jan 25 protests from Satellite TV during the protests?	<ol style="list-style-type: none"> <li>0. No (skip to 231)</li> <li>1. Occasionally</li> <li>2. Often</li> </ol>	

225-a	What type of relevant information did you receive from Satellite TV? (select all that apply)	0. None 1. News and Updates 2. Coordination 3. Documentation like pic's & videos 4. Opinions or Slogans 5. Jokes 6. Other	
227	How reliable did you find the information on Satellite TV during the Jan 25 protests, on a scale of 1-4? (select one only)	1. Not reliable 2. Fairly reliable 3. Reliable 4. Very reliable	
228	Why did you watch Satellite TV for information on the protests? (select all that apply)	1. Easy to use 2. Content seems reliable 3. Number of users 4. Amount of information 5. Other media not available 6. Other	
229-a	Did you share what you learned on Satellite through conversation, text messaging, or the internet? (select all that apply)	0. No (skip to 231) 1. Phone 2. Conversation 3. Text message 4. The Internet	
229-b	What type of information from Satellite TV did you pass on via... (see answer, 229-a)? (select all that apply)	1. News 2. Coordination 3. Documentation 4. Opinions & Slogans 5. Jokes 6. Other	
229-c	Why did you pass this on via...(see answer, 229-a)? (select all that apply)	1. Easy access 2. To reach larger audiences 3. To reach different audiences 4. Other	
230	Radio		
231	Do you listen to the Radio?	Y/N	
232	Did you get useful information about the Jan 25 protests from Radio during the protests?	0. No (skip to 241) 1. Occasionally 2. Often	
237	How reliable did you find the information on the Radio during the Jan 25 protests, on a scale of 1-4? (select only one)	1. Not reliable 2. Fairly reliable 3. Reliable 4. Very reliable	
238	Why did you listen to the radio for information about the protests? (select all that apply)	1. Easy to use 2. Content seems reliable 3. Number of users	

		<ul style="list-style-type: none"> <li>4. Amount of information</li> <li>5. Other media not available</li> <li>6. Other</li> </ul>	
239-a	<p>Did you share what you learned on the Radio through conversation, text messaging, or the internet? (select all that apply)</p>	<ul style="list-style-type: none"> <li>0. No (skip to 241)</li> <li>1. Phone</li> <li>2. Conversation</li> <li>3. Text messages</li> <li>4. The Internet</li> </ul>	
239-b	<p>What type of information from the Radio did you pass on via...(see answer, 239-a)? (select all that apply)</p>	<ul style="list-style-type: none"> <li>1. News</li> <li>2. Coordination</li> <li>3. Documentation</li> <li>4. Opinions &amp; Slogans</li> <li>5. Jokes</li> <li>6. Other</li> </ul>	
239-c	<p>Why did you pass this on via...(see answer, 239-a)? (select all that apply)</p>	<ul style="list-style-type: none"> <li>1. Easy access</li> <li>2. To reach larger audiences</li> <li>3. To reach different audiences</li> <li>4. Other</li> </ul>	
240	Newspapers or other Printed Political Writing		
241	Do you read Newspapers or Printed Political Writing?	Y/N	
242	Did you use get useful information about the Jan 25 protests from Newspapers or Political Writing during the protests?	<ul style="list-style-type: none"> <li>0. No (skip to 251)</li> <li>1. Occasionally</li> <li>2. Often</li> </ul>	
247	How reliable did you find the information in Newspapers or Political Writing during the Jan 25 protests, on a scale of 1-4? (select only one)	<ul style="list-style-type: none"> <li>1. Not reliable</li> <li>2. Fairly reliable</li> <li>3. Reliable</li> <li>Very reliable</li> </ul>	
248	<p>Why did you read newspapers or other printed material about the protests? (select all that apply)</p>	<ul style="list-style-type: none"> <li>1. Easy to use</li> <li>2. Content seems reliable</li> <li>3. Number of users</li> <li>4. Amount of information</li> <li>5. Other media not available</li> <li>4. Other</li> </ul>	
249-a	<p>Did you share what you learned from Newspapers or Political Writing through conversation, text messaging, or the internet? (select all that apply)</p>	<ul style="list-style-type: none"> <li>0. No (skip to 251)</li> <li>1. Phone</li> <li>2. Live communication</li> <li>3. The Internet</li> </ul>	
249-b	<p>What type of information from Newspapers or Political Writing did you pass on via...(see answer, 249-a)? (select all that apply)</p>	<ul style="list-style-type: none"> <li>1. News</li> <li>2. Coordination</li> <li>3. Documentation</li> <li>4. Opinions &amp; Slogans</li> <li>5. Jokes</li> <li>6. Others</li> </ul>	

249-c	Why did you pass this on via...(see answer, 249-a)? (select all that apply)	<ol style="list-style-type: none"> <li>1. Don't know</li> <li>2. Easy access</li> <li>3. To reach larger audiences</li> <li>4. To reach different audiences</li> <li>5. Other</li> </ol>	
250	Twitter		
251	Do you use Twitter?	Y/N	
252	Did you use Twitter to send or receive relevant information about the Jan 25 protests during the protests?	<ol style="list-style-type: none"> <li>0. No (<i>skip to question 261</i>)</li> <li>1. Occasionally</li> <li>2. Regularly</li> </ol>	
253	How often did you use Twitter before the Jan 25 protests?	<ol style="list-style-type: none"> <li>1. Not at all</li> <li>2. Occasionally</li> <li>3. Regularly</li> </ol>	
254-a	How many times did you receive relevant information about the protests on Twitter?	<ol style="list-style-type: none"> <li>1. 0-20</li> <li>2. 20-50</li> <li>3. 50-100</li> <li>4. 100-1000</li> <li>5. more than 1000</li> </ol>	
254-b	How many times did you send information about the protests on Twitter?		
255-a	What type of relevant information did you receive on Twitter? (select all that apply)	<ol style="list-style-type: none"> <li>0. None</li> <li>1. News and Updates</li> <li>2. Coordination</li> <li>3. Documentation like pic's &amp; videos</li> <li>4. Opinions or Slogans</li> <li>5. Jokes</li> <li>6. Other</li> </ol>	
255-b	What type of information did you send through on Twitter (select all that apply)		
256	How did you find the most relevant information on Twitter related to the January 25 protests? (select only one)	<ol style="list-style-type: none"> <li>1. Twitter feed (people you follow)</li> <li>2. Search/Hashtags</li> <li>3. Direct Message</li> </ol>	
257	Generally, how reliable did you find the information on Twitter during the Jan 25 protests, on a scale of 1-4? (select one only)	<ol style="list-style-type: none"> <li>1. Not reliable</li> <li>2. Fairly reliable</li> <li>3. Reliable</li> <li>4. Very reliable</li> </ol>	
258	Why did you use Twitter for information about the protests?	<ol style="list-style-type: none"> <li>1. Easy to use</li> <li>2. Content seems reliable</li> <li>3. Number of users</li> <li>4. Amount of information</li> <li>5. Other media not available</li> <li>6. Other</li> </ol>	
259-a	Did you share what you learned on Twitter through retweeting, conversation, text messaging, or the internet? ( <i>Select all that apply.</i> )	<ol style="list-style-type: none"> <li>0. No (<i>skip to question 261</i>)</li> <li>1. Retweeting</li> <li>2. Conversation</li> <li>3. Text message</li> <li>4. The Internet</li> </ol>	

		5. Other	
259-b	What type of information from Twitter did you pass on via ... (see answer, 259-a)? (select all that apply)	1. News 2. Coordination 3. Documentation 4. Opinions or Slogans 5. Jokes 6. Other	
259-c	Why did you pass this on via (see answer, 259-a) <i>Please tick all that apply.</i>	1. Retweeting was not possible 2. Easy access 3. To reach larger audiences 4. To reach different audiences 5. Other	
260	Facebook		
261	Do you use Facebook?	Y/N	
262	Did you use Facebook to send or receive information about the Jan 25 protests during the protests?	0. No (skip to 271) 1. Occasionally 2. Often	
264-c	How many times did you use Facebook to access and share information about the protests?	1. 1-20 2. 20-50 3. 50-100 4. 100-1000 5. More than 1000	
265-c	What kind of protest-related information did you access and share on Facebook? (select all that apply)	0. None 1. News and Updates 2. Coordination 3. Documentation like pic's & videos 4. Opinions or Slogans 5. Jokes 6. Other	
266	How did you find the most relevant information on Facebook related to the January 25 protests? (select only one)	1. Newsfeed / Wall 2. Messages 3. Groups 4. Other	
267	Generally, how reliable did you find the information on Facebook during the Jan 25 protests, on a scale of 1-4? (select only one)	1. Not reliable 2. Fairly reliable 3. Reliable 4. Very reliable	
268	Why did you use Facebook for information about the protests? (select all that apply)	1. Easy to use 2. Content seems reliable 3. The number of users 4. The amount of information 5. Other media not available 6. Other	
269-a	Did you share what you learned on Facebook on with others on Facebook, or	0. No (skip to 271) 1. Facebook	

	through conversation, text messaging, or other internet? (select all that apply)	2. Conversation 3. Text message 4. Other Internet	
269-b	What type of information from Facebook did you pass on via ... (see answer, 269-a)? (select all that apply)	1. News 2. Coordination 3. Documentation 4. Opinions or Slogans 5. Jokes 6. Other	
269-c	Why did you pass this information on via ... (see answer, 269-a)? (select all that apply)	1. Sharing on Facebook was not possible 2. Easy access 3. To reach larger audiences 4. To reach different audiences 5. Other	
270	Blogs		
271	Do you read or write blogposts?	0. No 1. Read 2. Read and Write	
272	Did you get useful information about the Jan 25 protests from blogs or write blogposts during the protests?	0. No (skip to 281) 1. Occasionally 2. Often	
277	How reliable did you find blogposts during the Jan 25 protests, on a scale of 1-4? (select only one)	1. Not reliable 2. Fairly reliable 3. Reliable 4. Very reliable	
278	Why did you use blogs for information about the protests? (select all that apply)	1. Easy to use 2. Content seems reliable 3. Number of users 4. Amount of information 5. Other media not available 6. Other	
279-a	Did you share what you learned on blogs on your own blog, through conversation, text messaging, or the internet? (select all that apply)	0. No (skip to 281) 1. Blogging 2. Conversation 3. Text message 4. The Internet	
279-b	What type of information from blogs did you pass on via ... (see answer, 279-a)? (select all that apply)	1. News 2. Coordination 3. Documentation 4. Opinions or Slogans 5. Jokes	
279-c	Why did you pass this information on via ... (see answer, 279-a)? (select all that apply)	1. Blogging was not possible 2. Easy access 3. To reach larger audiences 4. To reach different audiences 5. Other	
280	Email		



281	Do you use E-mail?	Y/N	
282	Did you use E-mail to send or receive information about the Jan 25 protests during the protests?	0. No (skip to 291) 1. Occasionally 2. Often	
287	How reliable did you find the information on E-mail during the Jan 25 protests, on a scale of 1-4? (select only one)	1. Not reliable 2. Fairly reliable 3. Reliable 4. Very reliable	
288	Why did you use E-mail for information about the protests? (select all that apply)	1. Easy to use 2. Content seems reliable 3. Number of users 4. Amount of information 5. Other media not available 6. Other	
289-a	Did you share what you learned on E-mail through E-mail, or through conversation, text messaging, or the internet? (select all that apply)	0. No (skip to 291) 1. Emailing 2. Conversation 3. Text message 4. The Internet	
289-b	What type of information from E-mails did you pass on via ... (see answer, 289-a)? (select all that apply)	1. News 2. Coordination 3. Documentation 4. Opinions or Slogans Jokes	
289-c	Why did you pass this information on via ... (see answer, 289-a)? (select all that apply)	0. Sending on Email was not possible 1. Easy access 2. To reach larger audiences 3. To reach different audiences 4. Other	
290	Face-to-face communication, signs or graffiti (Live communication)		
292	Did you use live communication to send or receive information about the Jan 25 protests during the protests?	0. No (skip to 300) 1. Occasionally 2. Often	
294-c	How many times did you use Facebook to access and share information about the protests?	1. 1-20 2. 20-50 3. 50-100 4. 100-1000 5. More than 1000	
295-c	What type of relevant information did you learn and share through live communication?	1. News and Updates 2. Coordination 3. Documentation like pictures& videos 4. Opinions or Slogans 5. Jokes 6. Others	
296	How did you receive the most relevant information regarding the protests? (select only one)	1. Friends and family 2. People you know 3. Strangers	

		4. Signs and Graffiti	
297	How reliable did you find the information from live communication during the Jan 25 protests, on a scale of 1-4? (select only one)	1. Not reliable 2. Fairly reliable 3. Reliable 4. Very reliable	
298	Why did you talk to people, read signs or graffiti to get information about the protests? (select all that apply)	1. Easy to use 2. Content seems reliable 3. Number of users 4. Amount of information 5. Other media not available 6. Other	
299-a	Did you share what you learned through live communication in other conversations, text messaging, or the internet? (select all that apply)	0. No 1. Other Conversation 2. Text message 3. The Internet	
299-b	What type of information from live communication did you pass on via...(see answer, 294)? (select all that apply)	1. News 2. Coordination 3. Documentation 4. Opinions or Slogans 5. Jokes 6. Other	
299-c	Why did you pass this information on via...(see answer, 294)? (select all that apply)	1. Easy access 2. To reach larger audiences 3. To reach different audiences 4. Other	

### Section 3: Documentation

#	Question	Code	Answer
<b>I would now like to ask about documentation of the protests, such as pictures or videos produced by protesters.</b>			
301	Did you produce any pictures or videos and if so, how did you distribute them?	1. Telephone 2. Sat TV 3. Print 4. Live 5. Other	
302	Did you view any pictures or videos produced by protesters, and if so, on what media did you view them?	6. Twitter 7. Facebook 8. Blogs 9. Email 10. SMS	

### Section 4: Media Comparison

<b>I would now like to ask you to rank the media we have discussed in terms of importance, usefulness and usage. You can see the media listed on this sheet.</b>			
#	Question	Code	Answer

<i>NOTE: Mark the top 3 media by placing a 3, 2, or 1 in that media's column, whereby 3 is the highest rating (most important).</i>		Twitter	Facebook	Email	Text Messages	Telephone	Satellite TV	Radio	Newspapers / Printed Political Writing	Face to Face	Documentation material (regardless of platform)
401	Which 3 of the media we discussed were most important to you during the Jan 25 protests, in order?										
402	Which 3 media were the most informative?										
403	Which 3 media did you use the most to send and receive information during the protests?										
404	On which 3 media did you receive information that most motivated you to participate in the protests?										
For 405 & 406, mark all appropriate columns, do NOT rank.											
405	Did you receive information through any of these media that discouraged you from participating in the protests, and if so, which? (leave blank if answer is no)										
406	Through which media did you first hear about the January 25 <sup>th</sup> protests?										

### Section 5: Information Blockages

#	Question	Code	Answer
<b>I would now like to ask if information blockages during the protests were a serious problem for you, and what kind of media you used more as a consequence.</b>			
<b>Media:</b>			
	1. Proxy IPS	8. Phones	
	2. Twitter	9. Satellite TV	
	3. Facebook	10. Radio	
	4. Blogs	11. Print Material	
	5. Email	12. Face-to-face	
	6. Chat / Skype	13. Online Video	
	7. Text Messages	14. Other	
<b>500</b>	<b>Blocking of Social Media Websites such as Twitter, Facebook, Bambuzer or others.</b>		
501	Was the blocking of social media websites a problem for you during the protests?		

502	What media did you use more due to social media blocking?	
<b>510</b>	<b>Internet network shut down</b>	
511	Was the internet shutdown a serious problem for you during the protests?	
512	What media did you use more due to the internet shutdown?	
<b>520</b>	<b>Text message network shut down</b>	
521	Was the sms network shutdown a serious problem for you during the protests?	
522	What media did you use more due to the network shutdown?	
<b>530</b>	<b>Mobile phone network shut down</b>	
531	Was the blocking of mobile phone networks a serious problem for you during the protests?	
532	What media did you use more due to the network shutdown?	
<b>540</b>	<b>Jamming of satellite TV signals</b>	
541	Was the jamming of satellite TV signals a serious problem for you during the protests?	
542	What media did you use more due to the jamming of satellite TV signals?	
<b>550</b>	<b>Curfew and threats of violence as an information blockage</b>	
551	Were the curfew and threats of violence a serious problem for your ability to communicate during the protests?	
5 52	What media did you use more of due to the curfew and threats of physical violence?	

## Section 6: Engagement

#	Question	Code	Answer
601	When did you first participate in the Jan 25 protests?	1. Don't remember 2. 1 <sup>st</sup> day of protests (Jan 25 <sup>th</sup> ) 3. 2 <sup>nd</sup> day 4. 3 <sup>rd</sup> day, etc 5. 4 <sup>th</sup> day 6. other	
602	Was this the first time you participated in a demonstration?	Y/N	